

# **USER CONFERENCE 2010**

## Please join us for the first VISCO User Conference!

You are personally invited to attend the first annual VISCO user conference on October 12<sup>th</sup>, 13<sup>th</sup> and 14<sup>th</sup>. This conference is an opportunity for you to harness the full power of the VISCO software that you already own. The odds are that your company is only taking advantage of a fraction of the total functions available in your system so why not use these days to focus streamlining the business by getting more from your software.

Please use this opportunity to help shape the future direction of the software by working directly with the developers, implementation and support representatives. The conference will include training on the latest functionality, training on creating your own reports, and scheduled one-on-one sessions to discuss issues and enhancements specific to your install, and of course a chance to enjoy beautiful Kingston, NY too. Please see the agenda below:

## TUESDAY, October 12<sup>th</sup>, 2010

## Getting to know other VISCO Users

Noon to 4pm - VISCO Golf Outing OR Local Winery Tours

6pm - Casual Dinner with the VISCO family



## WEDNESDAY October 13<sup>th</sup>, 2010 – Kingston Marriott Conference Room

8am - VISCO Breakfast. Meet and Greet

9am to 12:30pm – **NEW FEATURES and OPTIONS**. We'll review and discuss the current version of VISCO, and the newly added features in that version. VISCO employees will review and train on new features and options for expanded functionality in VISCO. We'll Break into smaller groups for Q & A, Training Sessions halfway through.

12:30pm to 2pm Lunch Break/Free time

2pm to 3:30pm – **VISCO in the FUTURE.** We'll discuss the next 1-3 years of the VISCO application. We'll also review plans for future enhancements giving your company the opportunity to weigh in on what's most important for VISCO product development team.

3:30pm to 5pm – **REPORT WRITING TRAINING**. We'll review the basics of how to get more information from VISCO than you are currently getting without having to pay VISCO to give it to you!

6:30pm - VISCO Dinner with Entertainment



## THURSDAY October 14, 2010 – Kingston Marriott Conference Room

#### 8am BREAKFAST

8am to 10am – **GROUP WRAP-UP MEETING.** We'll share closing thoughts, discuss future meetings and review other opportunities for VISCO users to correspond through our user group, facebook page and other VISCO communities.

10am to 3pm – **ONE ON ONE**. Sign up below for individualized hour-long sessions with VISCO product designer to review (and potentially make) specific changes to VISCO that can help your company immediately! *Limited spots available* 

12pm to 1pm - LUNCH & FAREWELL

#### REGISTRATION

VISCO will provide Tuesday night casual dinner, breakfast, lunch and dinner with entertainment on Wednesday and breakfast and lunch on Thursday. A block of rooms will be reserved at the **Kingston Courtyard Marriott (845-382-2300)** and if you use the discount code: **VISCO**, you will the receive discounted **\$149** rate. For those of you who will be traveling a distance, the closest airports are Albany, NY or Newburgh, NY (Stewart Air Force Base). If you need transportation from the airport, please let us know.



We want your input! Please bring any ideas or suggestions when you come. Our hope is that your fellow VISCO users will benefit from your questions as well.

We sincerely hope that you will join us! The hope is that each user will go away with a sense of community with their fellow VISCO Users along with a greater knowledge of the system that can be passed along to co-workers.

The price of the conference is \$500 for 2 participants, each additional participant is \$300. Please indicate how many people will be attending from your company.

@ \$500			
x \$300 =			
Name	 	 	
Company		 	

Sign our company up for a `ONE on ONE' session with a VISCO Product Designer –> check here  $\square$ 

If you would like to put this on your credit card, please fax your credit card information to 845-383-3835. (customers who already have their credit card information on file, please just let us know you want to attend) **Payment must be received no later than September 30, 2010.** 

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Please indicate if you would like to participate in the golf outing:	Handicap?	Cost \$ 100
Please indicate if you would like to participate in the winery tour:	Cost \$50	

We look forward to seeing you in the beautiful Hudson Valley!

VISCO 291 Wall Street, Suite 401, Kingston, NY 12401. 845-383-3800.